

C.A.R.E. Update



I.M.P.A.C.®
Government Services

DATE: Thursday, December 20, 2001

C.A.R.E. ENHANCEMENTS

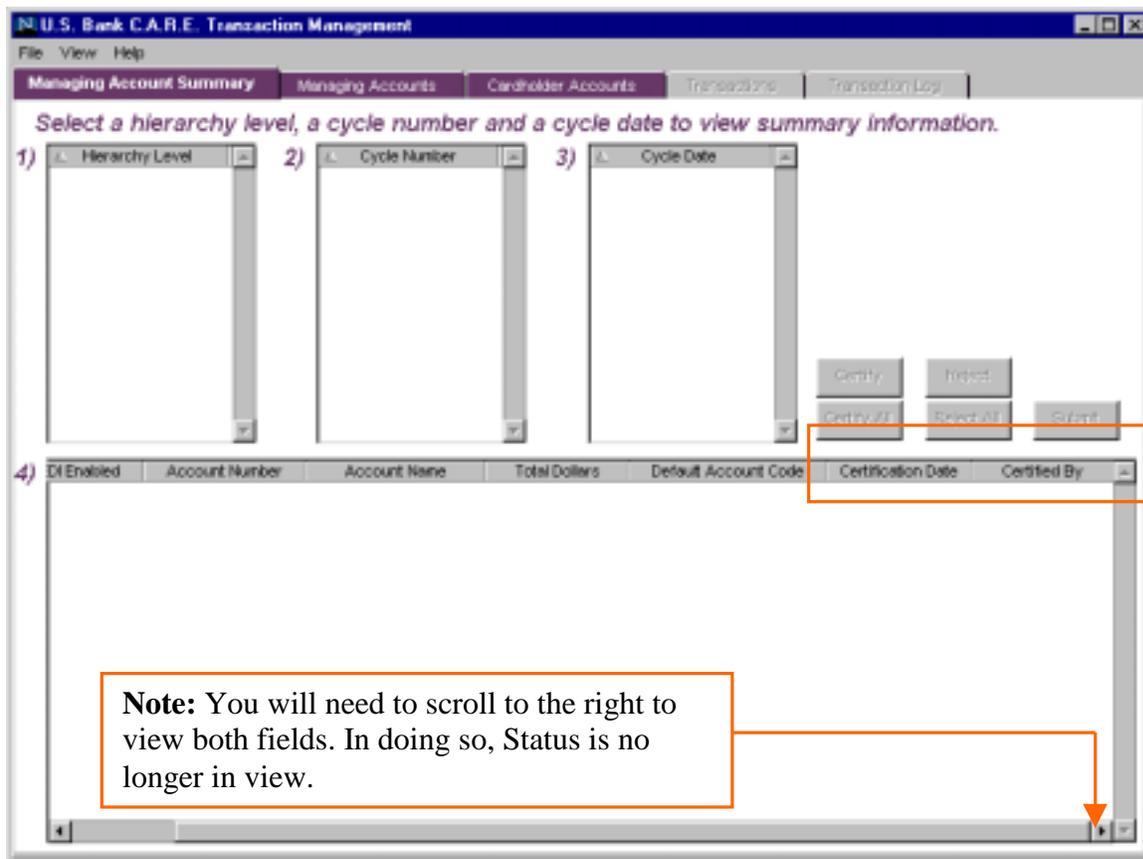
Transaction Management Screen Changes

As part of the December release, updates to the Transaction Management screens were implemented the weekend of December 14, 2001. The following summarizes the updates to the Transaction Management screens:

- Managing Account Summary Screen – New “Certification Date” and “Certified By” fields.
- Managing Accounts Screen – New “Certification Date” and “Certified By” fields.
- Cardholder Accounts Screen – New “Approval Date” and “Approved By” fields.

The examples below show where the new fields appear in each Transaction Management screen.

“Pay & Confirm” and “Confirm & Pay”



“Pay & Confirm” and “Confirm & Pay”

U.S. Bank C.A.R.E. Transaction Management

File View Help

Managing Account Summary | **Managing Accounts** | Cardholder Accounts | Transactions | Transaction Log

Select a managing account and cycle to view summary information.

Managing Account Number	Managing Account Name	Cycle Date
471630455967796	HAMILTON, CARLA C	12/21/2001
		11/23/2001
		10/23/2001
		09/21/2001
		08/23/2001
		07/23/2001

Search Accounts

Managing Account Summary Information for Selected Cycle

Cardholder Statements Pending: 2	Transactions Pending: 34	Certify Invoice
Cardholder Statements Approved: 8	Total Amount Pending: 14749.75	
Cardholder Statements Returned: 0	Transactions Approved: 0	
Total Number of Cardholder Accounts: 8	Total Amount Approved: 0.00	
EDI Enabled: N	Transactions Disputed: 0	
Invoice Amount: 14749.75	Total Amount Disputed: 0.00	
Cycle Status: Unapproved	Total Number of Transactions: 34	
Certification Date:	Total Amount of Transactions: 14749.75	
Certified by:		

“Pay & Confirm” and “Confirm & Pay”

U.S. Bank C.A.R.E. Transaction Management

File View Help

Managing Account Summary | Managing Accounts | **Cardholder Accounts** | Transactions | Transaction Log

Select a cardholder account to view summary information. Action: on behalf of Cardholder? [No]

Managing Account Number: 4716300012345678 Managing Account Name: Brenda Bowman

L	Cardholder Account Number	Cardholder Account Name	Total Amount	Status
	471630001806772	ARMSTRONG, WILLIAM, T	813.60	Unapproved
	471630001606806	COLE, HARRISON, L	0.00	Approved
	4716300003135333	GATTA, JEAN, K	0.00	Approved
	4716300003132835	GATTA, JEAN, K	0.00	Approved
	4716300003132819	GATTA, JEAN, K	0.00	Approved
	471630001943613	MATZKER, CHARLES, W	0.00	Approved
	4716300002660796	PORTER, FRANCES, W	0.00	Approved
	4716300002660778	WESCOTT, TYRONE, L	13936.15	Unapproved

Cardholder Account Summary Information for Selected Cycle

Cardholder Account Number: 4716300003132835	Transactions Pending: 0	Approve
Cardholder Name: GATTA, JEAN, K	Total Amount Pending: 0.00	
Cycle Date: 11/23/2001	Transactions Approved: 0	
Statement Status: Approved	Total Amount Approved: 0.00	
Approval date:	Transactions Disputed: 0	
Approved by:	Total Amount Disputed: 0.00	
Transactions Rejected: 0	Total Number of Transactions: 0	
	Total Amount of Transactions: 0.00	

RESOLVED C.A.R.E. ISSUES

Certification of Air Force Accounts

Previous to the December 14, 2001 C.A.R.E. update, an issue existed for certifying Air Force accounts. On occasion, when certifying Air Force accounts in the Managing Account Summary screen, the “Certify All” button would not highlight all the accounts listed. This issue has been resolved to insure full functionality to the Managing Account Summary Screen.

Need Help?

For assistance with C.A.R.E., 24 hours a day, 7 days a week, call 800-254-9885. Outside the U.S., call us collect at 612-973-5735.

These numbers are for the A/OPCs only. As usual, if your cardholders or billing officials need assistance, they should call the regular customer service number at 888-994-6722.

Feedback?

If you have comments or suggestions about C.A.R.E. that could be answered in a future issue of C.A.R.E. Update, please e-mail us at care.government@usbank.com.